



A Parent's Guide To Super Star Sport After School Clubs

Autumn Term 2021



**Thank you for signing your child up to
our Super Star Sport After School Club
Programme this term!**





What should my child bring?

As your child will be active and running around for most of the day, they will need to bring the following:

- ✦ **A refillable bottle** – water is available at all our sites
- ✦ **Healthy snacks** – before the club begins there is an opportunity for your child to eat a snack if they are hungry, we encourage healthy snacks such as fruit however this is not a requirement.

All Super Star Sport After School Clubs are nut allergy aware. Please avoid sending your child to the club with nuts or any items that could contain nuts. Thank you for helping us keep children safe!

- ✦ **Clothing** – given the changing nature of the weather, please ensure that your child brings appropriate layers, gloves and hat, a waterproof jacket and a change of clothing

Group sizes will be limited to 20 children.

What NOT to bring?

- ✦ Please avoid bringing any nuts or items containing nuts
- ✦ Mobile phones, tablets and all other electronic items - we will be too busy to need them!
- ✦ Sports equipment - we will provide this
- ✦ Any valuables, such as watches or jewellery

What should my child wear?

As we will be running around and taking part in physical activity, we suggest they wear loose, comfortable clothing and correct footwear that is appropriate to the weather and the activity they are taking part in.

Given the changing nature of the weather, please ensure that your child brings appropriate layers, gloves and hat, a waterproof jacket and a change of clothing.



What happens if my child has a medical condition?

We want to make sure we give you and your child the best and safest experience possible while at our After School Club. To make this happen, we need to be aware of any pre-existing medical conditions and any additional information when you make the booking.

If your child requires medication during the After School Club, please bring this to our attention when booking so that we can make the coach aware. You will also need to fill out a short 'Adminstrating Medication Form prior to the first week of the club. Please ensure any medication, epipens, inhalers are brought with your child to the club.

All information regarding your child's medical needs will be treated in the strictest confidence.

When booking your child and filling out the booking form, please ensure all of the medical information you provide is accurate and up to date.

If you fail to provide us with accurate information and this becomes evident once the After School Club has begun, Super Star Sport reserve the right to withdraw your child from the After School Club on medical and safety grounds. If Super Star Sport has to cancel your booking for this reason, you will not be eligible for a refund.

Illness during Super Star After School Club

Whilst at an After School Club, they will be removed from the group and put into an agreed isolation room with the school. The Coordinator will stay with the child until they have been collected by their parent, guardian or carer.

In the case of a team member, the Coordinator will contact the Super Star Sport management team who will attend the venue to take over the running of the After School Club. The Coordinator will become the new group coach.

The individual will be advised to be tested immediately for COVID-19. If the result is negative, that person can return to their bubble.

If the test is positive, you must follow government guidance regarding self-isolation and inform Super Star Sport immediately.

If your child is displaying any symptoms at all, please inform us and avoid bringing them to the After School Club until a test has been completed and the result has come back negative.

What happens if my child has an accident?

All our Super Star Sport After School Club team members are trained first aiders, so you can rest assured that your child is in safe hands should an accident occur. We will deal with any minor accidents on site. The accident will be recounted in an accident report form and you will receive a copy of this on collection of your child.

If there has been a more serious incident or your child has fallen ill, you will be contacted by telephone immediately.



What if my child's behaviour is inappropriate?

At After School Clubs, we encourage and reward positive behaviour and deal with inappropriate behaviour firmly and fairly.

Any behavioural problems will be dealt with as they arise, but in serious or persistent cases you will be contacted. Once you have been informed of the inappropriate behaviour, if this behaviour persists Super Star Sport will reserve the right to withdraw and cancel the rest of your child's booking of the After School Club. If Super Star Sport has to cancel your booking for this reason, you will not be eligible for any refund.

Please note that you will be expected to come and collect your child as soon as possible if a member of the Super Star Sport team contacts you following further behavioural instances.

If your child has any additional requirements or needs, please do let us know as we want every child to have the best possible time with us.

All disclosures will be dealt with the strictest confidence.



What happens if I'm late picking up my child?

We understand that sometimes you may be running a little late, don't panic. Just contact the school and make us aware as soon as you can. If you are unable to contact them on the mobile, please call Chaz on 07949 261 124 and we will be able to help.

Please note that unfortunately due to staffing, a small charge will be incurred for delays of more than 15 minutes after the pre-booked collection time. For more information on this, see our Terms and Conditions.



December, 2018



June, 2018