



A Parent's Guide To Super Star Sport Camps

Summer Holidays 2021



Thank you for choosing Super Star Sport Camps as your childcare provider this school holiday!

Arriving at Super Star Sport Camps

Arriving at Super Star Sport Camps will still look the same. You will see our banners, signs and flags on display. Signage will be displayed both inside and outside the venue to remind everyone.

A member of the Super Star Sport Team will register your child and sign them in during the allocated booking time slot.

Time	Bubble
8:30AM	1
8:45AM	2
9AM	3

These timings are an example as to how we will stagger everyone's entry onto camp, you will receive an email allocating you your designated drop off and collection time.

A team member will test your child's temperature on arrival. Any child with a temperature of 37.8 degrees Celsius or greater will unfortunately not be permitted to attend Super Star Sport Camps and will be advised to follow government guidance for self-isolation.



The team member checking temperatures of the children will be dressed in PPE, including disposable gloves and masks.

You will be required to use hand sanitiser before entering the sign in area. We will work to a one-way system for the sign in/out process. Individual one-way systems will be shared with venues prior to the start of camps.

When possible, sign in/out will be completed outside to reduce the number of people entering a venue building. If sign in/out is required to take place inside, restrictions will be in place to limit the amount of people in the sign in/out area.

Once signed in, children will be allocated their group bubble and an area to stay in. Children will stay with their group and coach for the entirety of their time at Super Star Sport Camps.

The Super Star Sport Camps Coordinator will oversee the safe running of the camp throughout the week. Children will not be able to move between groups or activities.

During Super Star Sport Camps

At the start of each day, it will be the responsibility of the team to clean the equipment that will be used. Antibacterial wipes and other necessary cleaning products will be provided at each site.

Activities will be delivered in outside spaces, weather permitting.

At the start of each activity, all children and team members will either wash their hands (following Public Health handwashing guidance) or use hand sanitiser. Hand sanitiser or a wash station will also be made available. Used paper towels will be disposed in the bins provided. Bins will be emptied at the end of each day.

The use of equipment is permitted and activities will be delivered in line with government and national governing bodies' recommendations.

Example Activity Timetable

	Monday	Tuesday	Wednesday	Thursday	Friday
Activity 1	Dodgeball	Tennis	Hockey	Tag Rugby	Competition Day
Activity 2	Cricket	Archery	Rounders	Badminton	Competition Day
BREAK					
Activity 3	Volleyball	Basketball	Ultimate Frisbee	Arts & Crafts	Competition Day
LUNCH					
Activity 4	Tri-Golf	Football	Gymnastics	Frisbee Golf	Competition Day
Activity 5	Bubble Choice	Bubble Choice	Bubble Choice	Bubble Choice	Competition Day

**This is an example timetable and is not an accurate representation of what will be delivered.*



Group sizes will be limited to 20 children. Designated cleaning times will be scheduled throughout the day to clean equipment and surfaces.

Breaks will still be allocated throughout the day but will be staggered. Prior to eating and drinking, all children and team members will wash their hands, before returning to their space with their group.

What should my child bring?

As your child will be active and running around for most of the day, they will need to bring the following:

- ✦ **A refillable bottle** – water is available at all our sites
- ✦ **A packed lunch** – please avoid sending your child to camp with nuts or any items that could contain nuts (please note we cannot refrigerate any food items)

All Super Star Sport Camps are nut allergy aware. Please avoid sending your child to camp with nuts or any items that could contain nuts. Thank you for helping us keep children safe!

- ✦ **Healthy snacks** – as well as lunchtime, your child will have two breaks throughout the day to have a snack
- ✦ **Clothing** – given the changing nature of the weather, please ensure that your child brings appropriate layers, gloves and hat, a waterproof jacket and a change of clothing

What NOT to bring?

- ✦ Please avoid bringing any nuts or items containing nuts
- ✦ Mobile phones, tablets and all other electronic items - we will be too busy to need them!
- ✦ Sports equipment - we will provide this
- ✦ Any valuables, such as watches or jewellery

What should my child wear?

As we will be running around and taking part in physical activity, we suggest they wear loose, comfortable clothing and correct footwear that is appropriate to the weather and the activity they are taking part in.

Given the changing nature of the weather, please ensure that your child brings appropriate layers, gloves and hat, a waterproof jacket and a change of clothing.



What happens if my child has a medical condition?

We want to make sure we give you and your child the best and safest experience possible while at an Super Camp. To make this happen, we need to be aware of any pre-existing medical conditions and any additional information when you make the booking.

If your child requires medication during their day at camp, please bring this to the attention of the camp coordinator upon arrival as you are required to complete a short Adminstrating Medication Form.

All information regarding your child's medical needs will be treated in the strictest confidence.

When booking your child and filling out the booking form, please ensure all of the medical information you provide is accurate and up to date.



Illness during Super Star Camp

If a child or team member starts to display COVID-19 symptoms whilst at Super Star Sport Camps, they will be removed from the bubble and put into an agreed isolation room with each venue. The Coordinator will dress in full PPE and stay with the child until they have been collected by their parent, guardian or carer.

In the case of a team member, the Coordinator will contact the Super Star Sport management team who will attend the venue to take over the running of the Super Camp. The Coordinator will become the new bubble coach.

The individual will be advised to be tested immediately for COVID-19 and self-isolate following government guidelines until a result has been returned. If the result is negative, that person can return to their bubble.

If the test is positive, you must follow government guidance regarding self-isolation and inform Super Star Sport immediately. The whole bubble will need to self-isolate for 10 days as per government guidelines.*



What happens if my child has an accident?

All our Super Star Sport Camps team members are trained first aiders, so you can rest assured that your child is in safe hands should an accident occur. We will deal with any minor accidents on site. The accident will be recounted in an accident report form and you will receive a copy of this on collection of your child.

If there has been a more serious incident or your child has fallen ill, you will be contacted by telephone immediately.

What if my child's behaviour is inappropriate?

At Super Star Sport Camps, we encourage and reward positive behaviour and deal with inappropriate behaviour firmly and fairly.

We have the Super Star Sport Camps Code of Behaviour on display at all times, and staff will explain to the children what is expected of them throughout the day regarding behaviour.

Any behavioural problems will be dealt with as they arise, but in serious or persistent cases you will be contacted. Once you have been informed of the inappropriate behaviour, if this behaviour persists Super Star Sport will reserve the right to withdraw and cancel the rest of your child's booking of camp. If Super Star Sport has to cancel your booking for this reason, you will not be eligible for any refund.

Please note that you will be expected to come and collect your child as soon as possible. If a member of the Super Star Sport team contacts you following further behavioural instances.

If your child has any additional requirements or needs, please do let us know as we want every child to have the best possible time with us.

All disclosures will be dealt with the strictest confidence.

What happens if I'm late picking up my child?

We understand that sometimes you may be running a little late, don't panic. Just contact the Super Star Sport Camps coordinator on the venue-specific mobile number at the end of this parent's guide. If you are unable to contact them on the mobile, please call Chaz on 07949 261 124 and we will be able to help.

Please note that unfortunately due to staffing, a small charge will be incurred for delays of more than 15 minutes after the pre-booked collection time. For more information on this, see our Terms and Conditions.



December, 2018



June, 2018

Our Venues

Address	Newnham Infant School Newnham Avenue, Ruislip, HA4 9RW
Where to sign in and out	On the Infant Playground

Address	Heathrow Primary School Harmondsworth Lane, West Drayton, UB7 0JQ
Where to sign in and out	On Playground by the School Hall



superstarsportwl.com